

Session 3.d Knowledge transfer, students and Science Shops

An ONLINE DATABASE: the working tool of regional university based science shops allied in a network.

Stefanie GOOVAERTS, Coordinator Science shop network
Vrije Universiteit Brussel

The Flemish network of science shops consists of a central contact point and 5 regional science shops based at 5 universities. We call this structure the **central-regional model**.

Our online database is a tool to manage the incoming demands- with all their information and the complete further follow up- in a **structured and uniformed way**. Serving both sides of the chain, civil organizations and research-students – in a network of 5 science shops- requires an efficient tool. The database has 2 interfaces: a **public** one (search engine for students) and a **back office** (administration part for science shops). The main advantages are efficiency, time saving, multifunctionality, and the fact that it is an *online* application.

Our experience with our first database gave us a good insight in how to collect, dispatch, follow up, keep an overview of the research topics of the network in an efficient way. It resulted in a plan for a new database. We discuss how the new database simplifies the daily work of the different partners in the network in various ways, and acts as an important 'keep all customers satisfied' tool specifically for a CR network of science shops.

Contact:

Wetenschapswinkel.be
P/A Vrije Universiteit Brussel
Stefanie Goovaerts
R&D – building M
Pleinlaan 2
1050 Brussels

Phone: 0032 2 629 18 35
@: info@wetenschapswinkel.be
@: Stefanie.Goovaerts@vub.ac.be

